Terms of Service

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These terms apply to all orders placed through stillyou.photos (the "service"). The service is operated by Andrew Grützner, c/o Block Services, Stuttgarter Str. 106, 70736 Fellbach, Germany, phone +49 1522 2003994, e-mail hello@stillyou.photos ("we", "us").

Your contract is with us; we are the seller. At the moment we do not offer the service to customers in the United Kingdom.

1. Service

The service creates professional-looking headshots from selfies you upload and supplies them to you as image files (digital content); the online gallery is the way you download them. You choose a package, styles and wardrobe before checkout. After payment, AI image generation starts automatically. The results are provided through a private gallery link that we send to the e-mail address given at checkout. There is no user account.

Results are AI-generated images, not photographs. They are not suitable where an authentic, unaltered photograph is required by law or by the recipient, in particular for passports, visas, identity cards, driving licences, residence permits or other official documents, or for identity verification. Some employers and platforms ask you to disclose AI-generated or edited images; please check their rules before you use the results. If you publish the results in a business context, you may have to label them as AI-generated yourself (Article 50 (4) EU AI Act).

2. Packages, gallery and rerolls

Package	Price	Images	Styles	Rerolls	Gallery kept
Essential	USD 19	4	1	none	14 days
Professional	USD 29	12	3	3	30 days
Executive	USD 49	20	5	5	90 days

Executive includes extended processing: two candidates are generated per image and the better one is kept.

Results are delivered as JPEG files (about 2K resolution) in a private online gallery. We send the gallery link to the e-mail address you enter at checkout. Anyone who has the link can see the gallery, so please keep it private. You can download all images at once as a ZIP file. In the gallery your browser can also create crops (1:1, 4:5, 35 × 45 mm) on your device.

The gallery and all results are available for download for the period of your package, counted from delivery, and are then deleted permanently. Please download the images you want to keep before then. The date is shown in the gallery and in the delivery e-mail.

A reroll replaces one image of your choice with a newly generated one. Rerolls are possible only while your selfies are still stored, that is up to 7 days after delivery; unused rerolls then expire. Rerolls are an extra. They do not replace or limit your statutory rights if an image is defective (see section 8).

3. Eligibility

You must be at least 18 years old. By placing an order you confirm this.

You may only upload photos of yourself. You must not upload photos of other people, photos of minors, or photos you are not entitled to use. You must hold all rights necessary for us to process the photos as

described in these terms and in the Privacy Policy.

4. Prohibited content

You must not upload or request content that:

- shows minors, or anyone other than yourself,
- shows nudity, sexual content, or violence,
- depicts public figures, celebrities, or other people in a misleading or impersonating way,
- is unlawful, defamatory, discriminatory, or infringes the rights of third parties,
- is intended to create deceptive identity documents or to circumvent identity checks,
- contains malicious code or is otherwise aimed at disrupting the service.

When you publish the results where the law requires AI-generated images to be labelled, do not remove or hide the AI labels or Content Credentials.

We check uploaded photos automatically with AI before you pay, for example whether a face is clearly visible, whether all photos show the same adult person, and whether a photo shows nudity. If a photo is rejected, we tell you why, that the decision was made automatically and which rule it is based on, and you can replace it. If you think a rejection is wrong, write to hello@stillyou.photos and a human will review it.

We may refuse or stop processing, delete content and cancel an order if we have reason to believe these rules are violated. If we cancel a paid order before generation has started, we refund the full price. Your statutory rights remain unaffected. Anyone can report content they believe to be illegal at stillyou.photos/report; we confirm receipt and inform the reporter of our decision.

5. AI-generated images

The results are generated by artificial intelligence from your selfies. They are labelled as AI-generated: the original files contain Content Credentials (C2PA) from the image model provider that mark them as AI-generated, and the gallery shows a notice (Article 50 EU AI Act). Crops that your browser creates in the gallery carry an AI label in their metadata (IPTC digital source type), but not the provider's Content Credentials.

Before delivery we check each image automatically for likeness, visible defects and the chosen style. AI-generated images are interpretations, not photographs: lighting, clothing, background, hair and small details can look different from a real photograph of you. You decide whether a result is suitable for your intended use.

6. Ordering, contract and prices

Ordering works like this: (1) you upload your selfies and we check them automatically; (2) you choose a package, styles and wardrobe; (3) you tick the checkbox for the early start (see section 7) and are forwarded to the payment page of Stripe; (4) you enter your e-mail address and payment details; (5) by clicking the pay button you place a binding order and accept these terms, to which we refer directly above the payment button. Until then you can correct your entries at any time: use "Change" in the order form, or close the payment page.

The presentation of the packages on the website is not a binding offer. Your order is a binding offer. We accept it by sending the order confirmation e-mail or by starting the generation, whichever comes first.

The contract language is English. We store the contract text (your order details and the version of these terms), but it is not accessible to you online. You receive the order details, these terms and the withdrawal information by e-mail after your order. The current terms are always available at stillyou.photos/terms.

All prices are final prices in US dollars. As a small business under Section 19 of the German VAT Act

(Kleinunternehmerregelung) we do not charge VAT, so no VAT is shown. The amount shown on the payment page is the amount you pay. There are no further charges.

Payment is processed by Stripe Payments Europe, Limited (Ireland). We do not receive or store your full payment details.

Generation starts right after payment. Delivery usually takes 5 to 10 minutes, but delays can occur, for example if a provider is slow or an image needs to be generated again. If we cannot deliver your order completely, we will tell you by e-mail and either complete it within a reasonable time or refund it in full or in part. Your statutory rights remain unaffected.

7. Right of withdrawal

If you are a consumer, you have a statutory right of withdrawal. The full withdrawal information and the model withdrawal form are on the page "Right of withdrawal" (stillyou.photos/withdrawal) and in your order confirmation e-mail. You can also withdraw there online with the function "Withdraw from contract", which is linked in the footer of every page, in the gallery and in our e-mails.

Because we start generating your headshots right after payment, your right of withdrawal expires early: it expires as soon as we begin performing the contract, provided that (1) you expressly agreed before ordering that we begin before the withdrawal period ends, (2) you confirmed that you know you lose your right of withdrawal once we begin, and (3) we confirmed this to you by e-mail (Section 356 (6) German Civil Code, BGB). You give the agreement and the confirmation by ticking the checkbox directly before payment.

8. Defects and refunds

The statutory rights for defects of digital products apply (Sections 327 et seq. BGB). If an image is defective, for example it shows obvious artefacts such as extra fingers, distorted glasses or teeth, or it clearly does not show you, please tell us at hello@stillyou.photos. We will first remedy the defect, usually by generating a new image free of charge; this does not use up your rerolls. If the remedy fails or is not possible, you can reduce the price or end the contract and get your money back, and you may claim damages under the statutory rules.

Beyond your statutory rights, refunds are at our discretion. We do not offer a money-back guarantee.

9. Your rights to the results

Upon full payment you receive a non-exclusive, worldwide, perpetual right to use the delivered headshots for any lawful purpose, including commercial use, in the form delivered and in edited or cropped versions. You do not need to credit us.

We do not use your results for advertising or any other purpose of our own. If the contract is withdrawn from or ended (for example after a full refund because of a defect), you must stop using the results and delete them (Section 327p BGB). A goodwill refund of part of the price does not affect your right of use.

The results are not exclusive: similar images may be generated for other people. AI-generated images may not be protected by copyright, so we cannot promise that you can stop others from using copies of them. To the extent that we hold any rights in the results, we grant you the rights described above; to the extent that no rights exist, we permit your use as described and will not object to it.

10. Rights you grant to us

You grant us the right to store, process and transmit the photos you upload solely to provide the service, including passing them to the processors named in the Privacy Policy. This right ends when the files are deleted in accordance with the retention periods described there.

11. Availability and changes

We aim to keep the service available but do not guarantee uninterrupted availability. We may change, restrict or discontinue parts of the service if there is a justified reason, for example legal requirements or provider changes. Orders already paid for are completed or refunded. Changes that affect a gallery you have already paid for are only made for a valid reason, at no extra cost to you and with notice. If a change impairs your access more than insignificantly, you may end the contract.

12. Liability

We are liable without limitation for intent and gross negligence, for injury to life, body or health, for fraudulently concealed defects, under the German Product Liability Act and under any guarantee we have given.

For slight negligence we are liable only if we breach an essential contractual obligation, that is an obligation whose fulfilment makes the proper performance of the contract possible in the first place and on whose fulfilment you may regularly rely (for example, delivering the images you paid for). In that case our liability is limited to the damage that is foreseeable and typical for this kind of contract.

Your statutory rights in case of defects (Sections 327 et seq. BGB) are not affected by this section. You are responsible for the photos you upload and for how you use the results.

13. Termination and deletion

Once your gallery is ready, you can delete your selfies, all results and your e-mail address at any time with the button on the gallery page. Deletion is immediate and cannot be undone, and it also ends your rerolls, so please download what you want to keep first. We may delete content that violates these terms, and we may block the service for a specific e-mail address in case of serious or repeated violations.

14. Changes to these terms

We may update these terms for future orders if the service or the legal situation changes. The version published at the time of your order applies to that order.

15. Governing law and jurisdiction

German law applies, excluding the UN Convention on Contracts for the International Sale of Goods. If you are a consumer with your habitual residence in another country, this choice of law does not deprive you of the protection of the mandatory provisions of the law of that country.

If you are a merchant (Kaufmann) within the meaning of the German Commercial Code, a legal entity under public law or a special fund under public law, the exclusive place of jurisdiction for all disputes arising from this contract is our place of business (Fellbach, Germany). For consumers, the statutory rules on jurisdiction apply.

16. Dispute resolution

We are not obliged and not willing to take part in dispute resolution proceedings before a consumer arbitration board (Verbraucherschlichtungsstelle). Please contact us directly at hello@stillyou.photos; we try to resolve every issue quickly.

17. Contact

For questions, complaints and defect notices: hello@stillyou.photos (English or German). This address is also our single point of contact for authorities (Article 11) and for users (Article 12) under the EU Digital Services Act.

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